
From: Ferguson, Ken
Sent: Thursday, August 31, 2017 11:40 AM
To: Ragon, Derek
Subject: RE: Using OWA for Hurricane Harvey's shared mailboxes

Darren Larson has been added to R6HarveyPIO@epa.gov

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Ken Ferguson
SAIC, Technology Therapist
Contractor to EPA Region6
Emergency Operations Center

214-316-6562

From: Ragon, Derek
Sent: Thursday, August 31, 2017 11:38 AM
To: Ferguson, Ken
Subject: FW: Using OWA for Hurricane Harvey's shared mailboxes

Ken,

You can read through discussion below. Not a policy, per se, but it appears to be completely factual which applies our discussion. I'm not arguing that more elegant technical solutions may exist,, but not ones we can use (that I'm aware of).

Hope this helps. And BTW, while you're at it, can you add access to R6HarveyPIO@epa.gov for Darren Larson.

Thanks!

Derek

P. Derek Ragon
SF Information/Logistics Manager
USEPA R6 Dallas, TX 75202
ofc: (214) 665-7362
mob: (214) 463-9041

From: Shyu, Maggy
Sent: Thursday, August 31, 2017 11:12 AM
To: Ragon, Derek <Ragon.Derek@epa.gov>
Cc: Nelson, Thomas <Nelson.Thomas@epa.gov>; McFarland, Verne <McFarland.Verne@epa.gov>
Subject: Using OWA for Hurricane Harvey's shared mailboxes

Derek:

As I mentioned to you before, you should ask OSC or who are working for the Hurricane incident to use OWA to open shared mailbox, instead of using Outlook Client.

It is because if you send email as you think inside the shared mailbox in Outlook Client, the reply email won't be deposited in the shared mailbox, but in your own individual email box. For the record keeping purpose, they should open shared mailbox in OWA to distribute message and correspond with others.

Attached is the 1-page instruction to open shared mailbox in OWA.

Thank you.

Maggy Shyu

R6 Smartphone Manager

Regional Liaison Privacy Official (LPO)

US Environmental Protection Agency, Region 6

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